



CONTINUING STUDIES @UVIC

"I leave work each day feeling satisfied that I have provided accurate documentation to healthcare professionals to help them deliver excellent patient care."

BIO

Alex began his career as a medical records clerk in a large urban hospital. He quickly worked his way up to his current role as a clinical coder. Alex enjoys using his analytical skills and attention to detail to review medication documents and code patient records quickly and accurately. Although Alex often works on his own, he is a team player and enjoys collaborating with other healthcare professionals to ensure that patient records are coded correctly and in a timely way so that patients receive the best care possible.

ALEX

THE CLINICAL DOCUMENTATION ANALYST

Clinical Coder
Urban Hospital
Early 30s
Milton, Ontario

CORE BELIEF

Using standardized classification systems makes it possible for me to accurately assign codes that improve health outcomes.

PRIORITIES

- Accurate and consistent documentation of patient encounters

NEEDS

- Maintaining patient confidentiality and privacy

FRUSTRATIONS

- Technological challenges that prevent accurate coding

MOTIVATIONS

- Passion for using data to improve the health and well-being of others

DETAIL-ORIENTED



ANALYTIC



COMMUNICATOR



EMPATHETIC



CREATIVE THINKER



PROBLEM SOLVER



University of Victoria