

# CONTINUING STUDIES@UVIC

*"Knowing that the information systems I work with support high-quality interoperable health information exchange makes me confident that I'm having a positive impact on patient outcomes."*

## BIO

Samantha is an ambitious and dedicated IT professional working in the healthcare industry. With a passion for technology and a deep understanding of the unique challenges faced by hospitals, she has become an invaluable asset to the organization she serves. Recognizing the rapid advancements in healthcare technology, Samantha has set her sights on upgrading her skills to better support the hospital's IT infrastructure. She understands the importance of staying up-to-date with the latest trends and innovations in the field to ensure the highest level of patient care.

## SAMANTHA

THE IT STAFF MEMBER

Information Technology Analyst  
Technical / Business  
Mid 30s  
Beijing, China

### CORE BELIEF

Having excellent technical and organizational skills helps me provide accurate and complete data to healthcare providers.

### PRIORITIES

- Complying with regulatory requirements to ensure accuracy and maintain patient confidentiality

### NEEDS

- Staying up-to-date on the latest coding guidelines and regulations

### FRUSTRATIONS

- Identifying and resolving discrepancies in documentation

### MOTIVATIONS

- Passionate about using technology to improve healthcare outcomes

### DETAIL-ORIENTED



### ANALYTIC



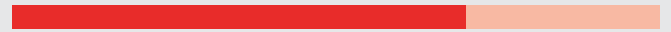
### COMMUNICATOR



### EMPATHETIC



### CREATIVE THINKER



### PROBLEM SOLVER



University  
of Victoria